PRODUCT MANUAL

COCOROSA

SURFACES

COCOROSA

SURFACES

RECREATE THE BEAUTY OF ELEMENTS

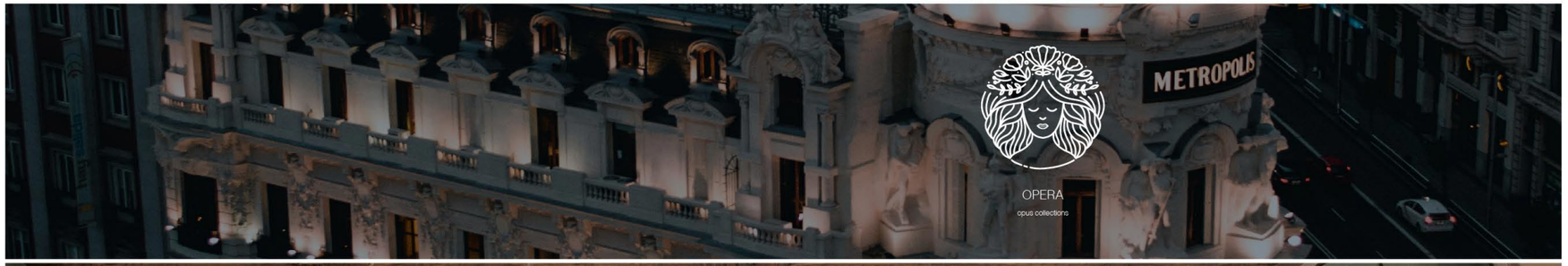
Offering sustainable surface solutions with eco-friendly materials developed from the essence of woods, stones and other man-made materials to maintain the beauty as much as the element where the idea was extracted from.

floor score

CERTIFIED BY SCS Global Services









ECO FRIENDLY

Our process respond to a strong commitment to the environment, accomplishing with our ecological responsibility and producing only eco-friendly surface alternatives.

For that reason our products are a great choice if you're looking for a surface solution that is not only durable and easy to maintain but also easy on Mother Nature.

Our products are made with 100% virgin material. They also contribute to improve indoor air quality thanks to VOC emissions below quantifiable level, less than 10ug/ m3 after 28 days.

For our productions counts with phthalate-free technology, based on alternative plasticizers that can be used for sensitive applications such as the production of toys, food packaging and medical devices. Materials don't contain harmful substances such as heavy metals, cinnamaldehyde esters and formaldehyde. It is an environmentally friendly formula.



WATER PROOF

All our products are treated with a special layer to prevent permeation by water. This water-resistance made our product an ideal flooring option for intensely used and wet areas such as bathrooms and kitchens.



PRODUCT FEATURES



Antislip

Moisture-resistance,
ideal in kitchen or bathrooms.
Firm under foot, with a slip
resistance value of R10.



Fire Prevention

If exit the flame in 5 seconds,
it will extinguish and not produce
toxic substances and gases.



Stain Resistant

The top layer protects against knock and
stains, they can be removed in seconds.



High Impact Resistance

Does not break or bend
when supporting strong blows.



Scratch Resistant

Does not leave traces or marks
when supporting strong blows.



Realistic Finish

Different designs and references to
create a realistic and quality finish.

INSTALLATION METHODS

We have several installation methods for our products, adapting in this way to any surface and composition. We provide 3 installation methods:

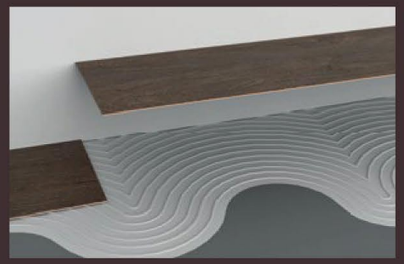
Easy Click, Glue Down And Loose Lay.

EASY CLICK



The planks have tabs that fit with the adjacent plank with a click.

GLUE DOWN



Does not need tabs for its laying.
only a special adhesive applied over the floor.

LOOSE LAY



This product does not need tabs or adhesives for its installation. It is placed directly on the floor.

PRODUCT TYPOLOGIES

We have four similar product types but at the same time with different compositions and characteristics.

LVT GLUE DOWN, LVT CLICK , LVT LOOSE LAY, LVT SINTERED CORE CLICK, SPC RIGID CORE CLICK

LVT GLUE DOWN



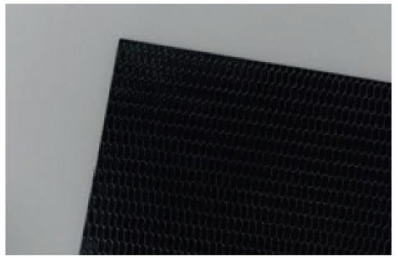
Special for adhesive placement.

LVT CLICK



It has a click system for the union between the different pieces.

LVT LOOSE LAY



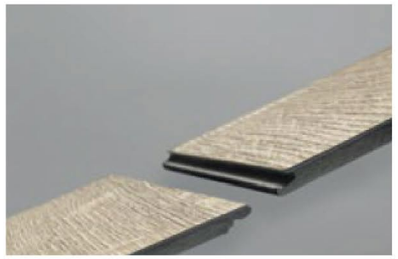
Special backing material with heavy, dense LVT enable Loose Lay stays put on the subfloor. No glue is required.

LVT SINTERED CORE CLICK



It has a click system for the union between the different pieces yet its not as hard as SPC but harder than LVT.

SPC RIGID CORE CLICK



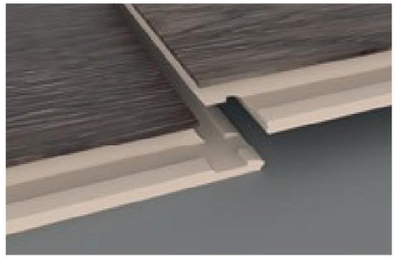
Composed of top layer and rigid Core with optional underlayment.

CLICK TYPOLOGIES

These locking systems are based on a single action installation method suitable for all types and widths of floor products.

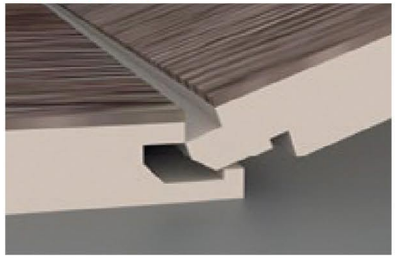
VALINGE 2G CLICK & I4F 3L TRIPLE LOCK & CLICK4U

I4F 3L TRIPLE LOCK & CLICK4U



Composed of an angle system for the long side and a 3L TripleLock on the short side. The angle system has proved its effectiveness for many years and combined with the drop- lock on the short side, the blocking strength is very high.
· Unique one piece drop-lock system for flooring installation.
· No plastic needed, reducing costs and carbon footprint.

VALINGE 2G CLICK



The system is preferably combined with fold-down on the short side for fastest and easiest installation, installing at an angle.
· Angling installation method.
· Compatible for all materials.
· Locking profile for both sides of the panel.
· For thicknesses down to 3 mm.

SURFACE FINISHES

We have four similar product types but at the same time with different compositions and characteristics.

Fine Touch , Deep emboss, Light emboss & Stone emboss

FINETOUCH



Fine Touch matches the texture of the decor papers' underlaying pattern, enables the colour and surface to match at 100% and create the realism of a genuine wood.

DEEP EMBOSS



Deep Embossed surface keeps the original looking of wood range, makes vinyl flooring more actual and high quality solid wood looking.

LIGHT EMBOSS



This emboss design meets the unique balance between the demand for anti-slip rate and delicate touching on the plank surface.

STONE EMBOSS



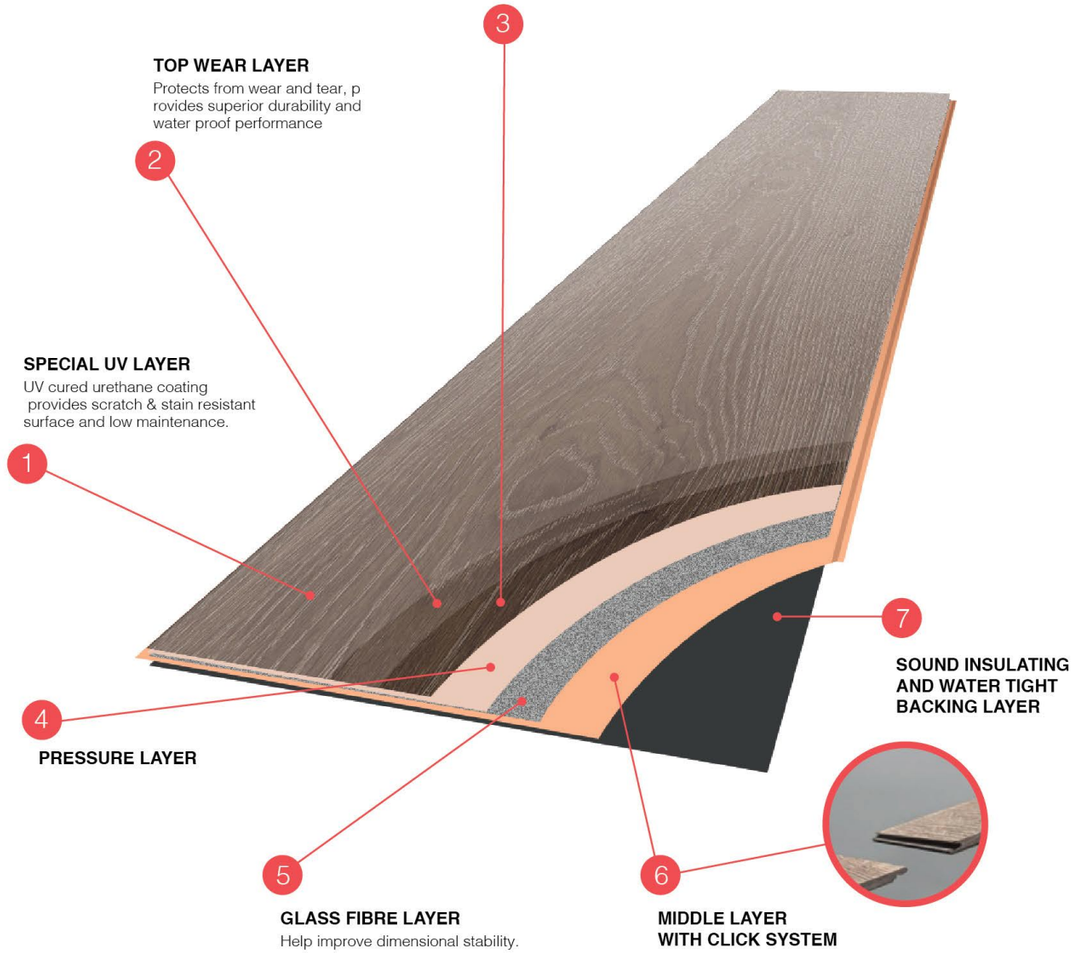
Perfectly presents the natural stone beauty with worry free anti-slip feature.

LVT
CLICK

LVT CLICK

LVT with Click system is the quickest way to lay the flooring, as its mechanism allows you to install the tiles over the top of underlay and underfloor heating without the need of adhesives. A good part of our product range is available in this easy to clean and low maintenance floor.

LVT CLICK WARRANTY				
Total Thickness	3.2 mm		4.0 mm	5.0 mm
Wear layer	0.2 mm	0.3 mm	0.3 mm	0.5 mm
User level	21 - 23		23 - 32	23 -32 - 42
Surface options	Fine Touch , stone emboss, satin emboss, genetic wood emboss			
Coating	UV coating			
Base	100% virgin material			
Warranty Residential use	5 years	8 years	10 years	Limited Lifetime
Warranty Light Commercial use	-	3 years	5 years	10 years



LVT
GLUE DOWN

LVT GLUE DOWN

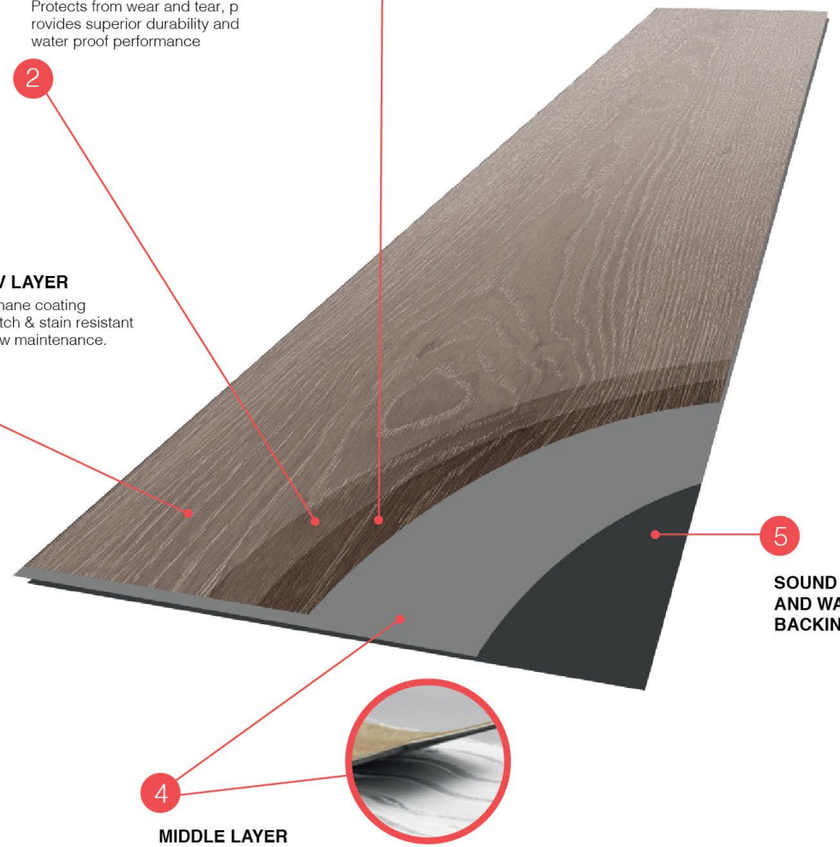
Luxury Vinyl Tiles with Glue Down system require a special adhesive for its installation and it ensures that the result will be a durable floor for a long time to come. This flooring option is particularly stable and resistant to scratches.

LVT GLUE DOWN WARRANTY						
Total Thickness	2.0 mm		2.5 mm		3.0 mm	
Wear layer	0.2 mm	0.3 mm	0.3 mm	0.5 mm	0.3 mm	0.5 mm
User level	21 - 23		21 - 23		23 - 32	
Surface options	Fine Touch , stone emboss, satin emboss, genetic wood emboss					
Coating	UV coating					
Base	100% virgin material					
Warranty Residential use	8 years	10 years	12 years	Limited Lifetime	15 years	Limited Lifetime
Warranty Light Commercial use	3 years	5 years	5 years	10 years	8 years	15 years
Warranty Commercial use	-	-	-	5 years	-	8 years

DESIGN
Exceptionally realistic HD printed wood or stone designs and architectural surfaces to achieve desire perfection.

TOP WEAR LAYER
Protects from wear and tear, p rovides superior durability and water proof performance

SPECIAL UV LAYER
UV cured urethane coating provides scratch & stain resistant surface and low maintenance.



SOUND INSULATING AND WATER TIGHT BACKING LAYER

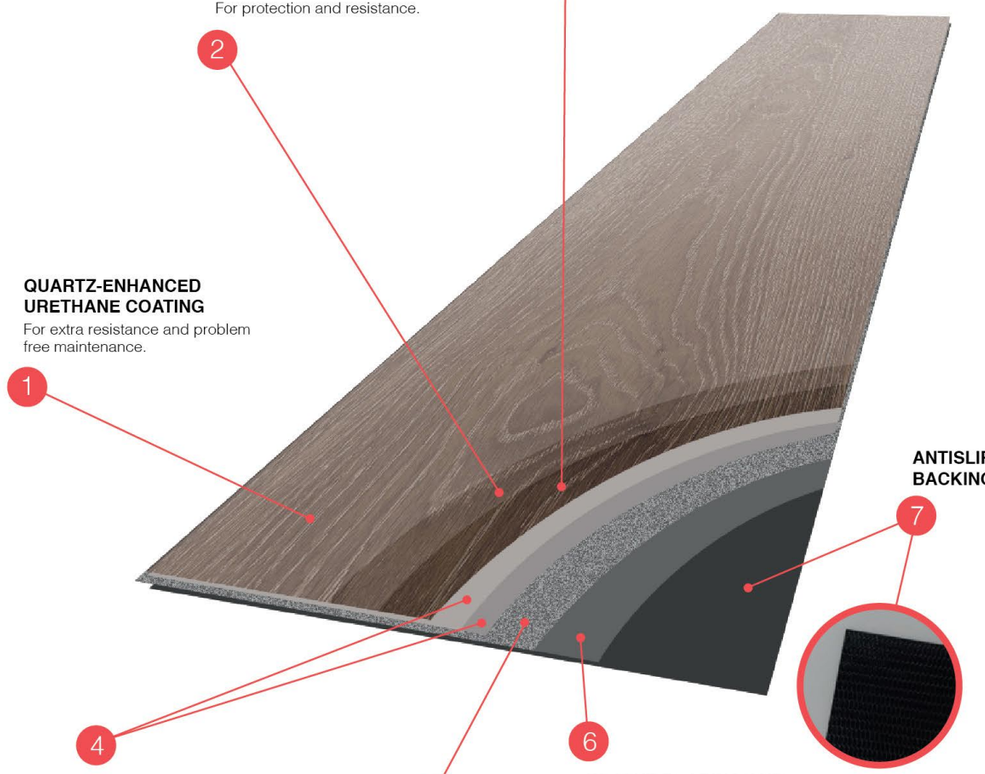
MIDDLE LAYER
Provides dimensional stability

LOOSE LAY

LVT LOOSE LAY

Loose-lay collections provides you with a wide variety of natural or abstract wood designs in a plank format. This material contains a fiberglass reinforcement layer through out for superior stability. It can be easily installed on almost any surface. Thanks to the loose lay system, the product can be easily removed and replaced, since no adhesives or other systems are needed for its placement. Loose-lay do not contain any harmful fillers and plasticizers and are free of VOC emissions and formaldehyde. Most important of all they are 100% recyclable.

	LVT LOOSE LAY WARRANTY
Total Thickness	5.0 mm
Wear layer	0.5 mm
User level	23 - 32
Surface options	Fine Touch , stone emboss, satin emboss, genetic wood emboss
Coating	UV coating
Base	100% virgin material
Warranty Residential use	Limited Lifetime
Warranty Light Commercial use	10 years



DESIGN
Exceptionally realistic HD printed wood or stone designs and architectural surfaces to achieve desire perfection.

LOW GLOSS WEAR LAYER
For protection and resistance.

QUARTZ-ENHANCED URETHANE COATING
For extra resistance and problem free maintenance.

ANTISLIP BACKING BASE

VIRGIN HIGH QUALITY PVC BASE

WEIGHT BEARING AND BALANCING LAYER

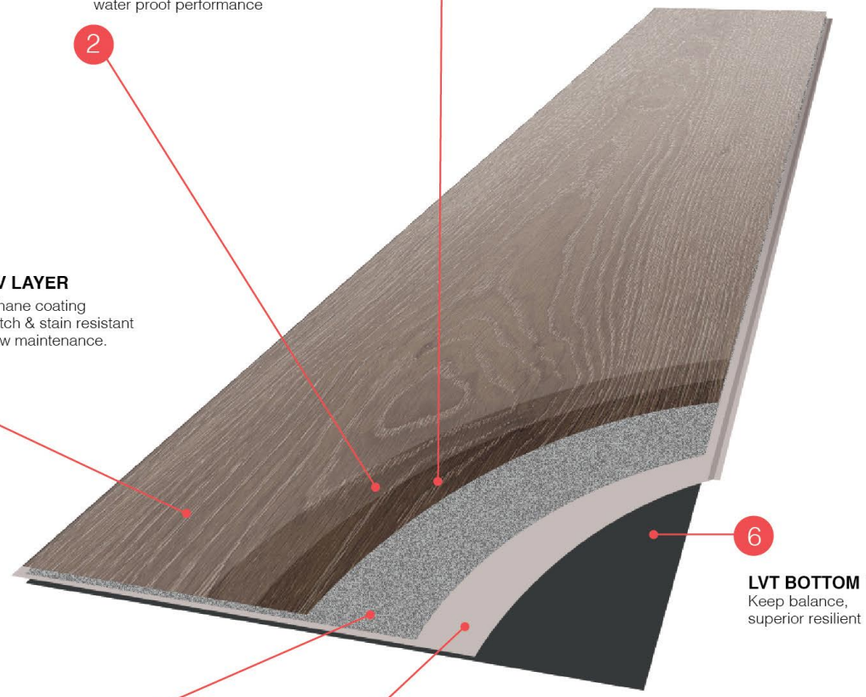
FIBREGLASS
For optimal stability, resistance to moisture, shrinking and cracking due to extreme temperaturu conditions.

SINTERED CORE

LVT SINTERED CORE CLICK

LVT SINTERED CORE CLICK flooring combines the strength of stone and the beauty of click. Designed to retain a luxurious look for decades. It is also a breeze to install, easy to clean, and maintain. Providing realistic three-dimensional replication of natural materials. It is not susceptible to temperature-related expansions and contractions, as with other vinyl floorings.

	LVT SINTERED CORE WARRANTY
Total Thickness	5.0 mm
Wear layer	0.5 mm
User level	23 - 32
Surface options	Fine Touch , stone emboss, satin emboss, genetic wood emboss
Coating	UV coating
Base	100% virgin material
Warranty Residential use	Limited Lifetime
Warranty Light Commercial use	15 years



DESIGN
Exceptionally realistic HD printed wood or stone designs and architectural surfaces to achieve desire perfection.

TOP WEAR LAYER
Protects from wear and tear, p rovides superior durability and water proof performance

SPECIAL UV LAYER
UV cured urethane coating provides scratch & stain resistant surface and low maintenance.

LVT BOTTOM LAYER
Keep balance, superior resilient

PVC TOP LAYER
Comfortable food feeling & excellent flexibility

SINTERED CORE STRUCTURE
High density core, 100% water proof, super stability for lifetime

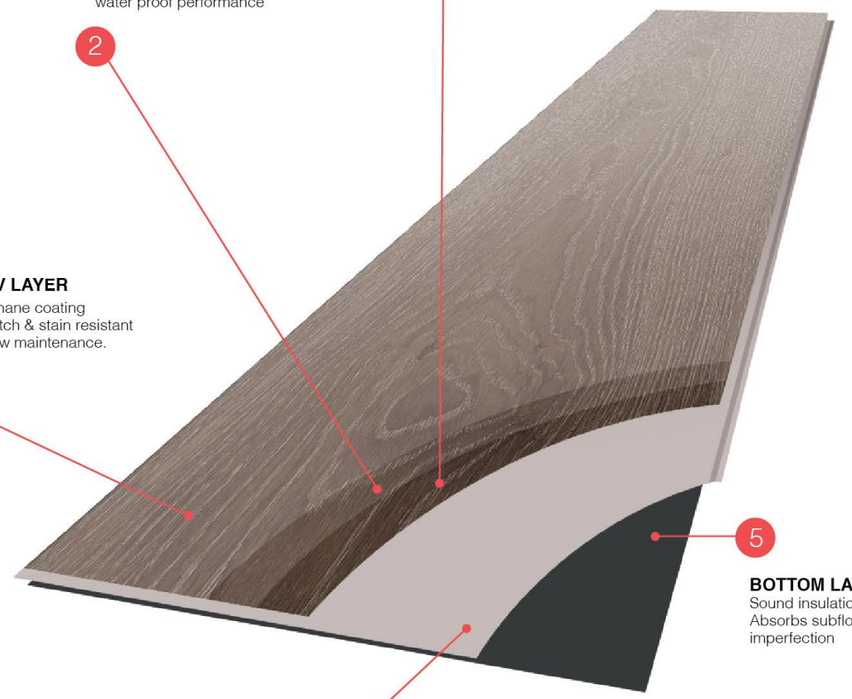


RIGID CORE

SPC CLICK

SPC flooring combines the strength of stone and the beauty of click. Designed to retain a luxurious look for decades. It is also a breeze to install, easy to clean, and maintain. Providing realistic three-dimensional replication of natural materials. It is not susceptible to temperature-related expansions and contractions, as with other vinyl floorings.

SPC CLICK WARRANTY				
Total Thickness	3.2 mm		4.0 mm	5.0 mm
Wear layer	0.2 mm	0.3 mm	0.3 mm	0.5 mm
User level	21 - 23		23 - 32	23 - 32 - 42
Surface options	Fine Touch , stone emboss, satin emboss, genetic wood emboss			
Coating	UV coating			
Base	100% virgin material			
Warranty Residential use	10 years	15 years	20 years	Limited Lifetime
Warranty Light Commercial use	5 years	7 years	8 years	10 years



DESIGN
Exceptionally realistic HD printed wood or stone designs and architectural surfaces to achieve desire perfection.

TOP WEAR LAYER
Protects from wear and tear, p rovides superior durability and water proof performance

SPECIAL UV LAYER
UV cured urethane coating provides scratch & stain resistant surface and low maintenance.

BOTTOM LAYER
Sound insulation
Absorbs subfloor imperfection

SPC CORE STRUCTURE
Glueless locking system.
High density extruded SPC board, 100% water proof, super stability for lifetime.

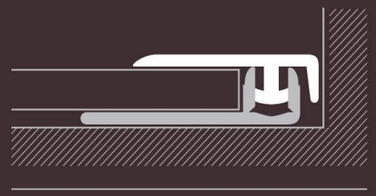
SPECIAL PIECES



SKIRTING
(BASEBOARD)



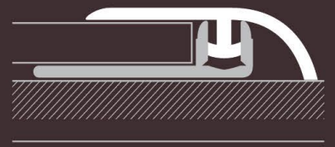
TRANSITION PROFILE
(T-MOULDING)



END PROFILE WALL
(END CAP)



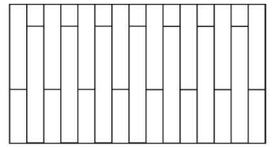
OVERLAP STAIRNOSE



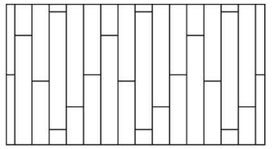
END PROFILE
(REDUCER)

LAYING PATTERNS

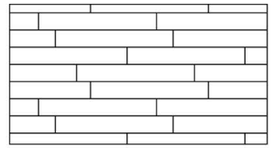
PLANK LAYING PATTERNS



Brick formation

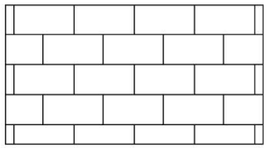


Deck formation

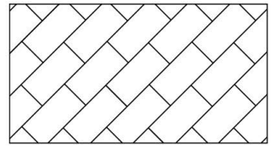


Straight lay

TILE LAYING PATTERNS

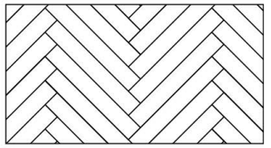


Brick bond

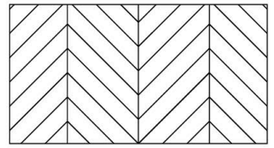


45° angle
Available only for LVT Glue Down

SPECIAL LAYING PATTERNS



Herringbone
Available only for LVT Glue Down



Chevrons
Available only for LVT Glue Down

These installation specifications are for Sintered Core by COCOROSA Luxury vinyl. All recommendations are based on the most recent available information. All instructions and recommendations must be followed for satisfactory installation. You may also visit www.cocorosasurfaces.com Luxury vinyl for recent updates.

- Although acclimation is not specifically required, best installation practice recommends that the product be installed close to intended occupied service temperature, generally a target of 70° F (21°C), but at least between 55°F (13°C) and 100°F (38°C).
- Sintered Core by COCOROSA Luxury vinyl is recommended for four season rooms and seasonal homes over concrete substrate Installer must provide at least 5/8" (16mm) expansion.
- Sintered Core by COCOROSA Luxury vinyl is not recommended where the floor might experience temperature extremes beyond -30°F (-34°C) or greater than 155° F (68°C). Occupied use temperature range is assumed to be between 55° (13°C) and 100° F (38°C).
- Sintered Core by COCOROSA Luxury vinyl can be installed up to 30' x 30' (9.15 m X 9.15 m) or total of 900 sq. ft. (83.61 sq m) with a 1⁄4" (6.4mm) expansion.
- Install Sintered Core by COCOROSA Luxury vinyl only after the jobsite has been cleaned and cleared of other trade apparatus that may damage a finished installation.
- Mix and install product from several different cartons to achieve desirable plank variation.
- All subfloor/underlayment patching must be done with a non-shrinking, water resistant, high quality cement patching compound.
- Structural subfloor requirements must meet local building codes as well as COCOROSA Luxury vinyl criteria. For concrete subfloors, conformance to ASTM F 710 and for panel underlayment's conformance to ASTM F 1482.

INSTALLATION GUIDE

SUBFLOOR INFORMATION

- Careful and correct preparation of the subfloor is a major part of a satisfactory installation. Sintered Core by COCOROSA Luxury vinyl is designed using a "floating floor" installation method. Although Sintered Core will bridge minor floor imperfections and gaps; heavy roughness or unevenness in the subfloor may telegraph through the new floor covering.
- All subfloors should be flat to within 3/16" (4.8 mm) in 10' (3048 mm) and 1/32" (0.8 mm) in 12" (305 mm).
- Never install Sintered Core by COCOROSA Luxury vinyl products over residual asphalt-type (cut back) adhesive. Residual cut back adhesive should be completely removed and covered with high quality latex underlayment.
- Sintered Core by COCOROSA Luxury vinyl does not require an underlayment pad. It is important that the sub floor is clean and free from dirt or debris. Anyway, we always recommend a pad to accomplished isolating standards.
- Underlayment should meet the following criteria:
  1.5mm maximum nominal thickness
  6.5 #/ft3 (104 Kg/m3) minimum density
  >3 psi (20.7 kpa) at 0.020" (0.5 mm) compression on foam
  >50 IIC and minimum 250 psi (1724 kpa) static load as a finished floor assembly
  Where higher moisture levels are present, underlayment should incorporate moisture barrier properties, ASTM E96; water method of < 1 perm

A/ WOOD SUBFLOORS

- All wood floors must be suspended at least 18" (457.2 mm) above the ground. It is important to provide adequate cross- ventilation. Cover the ground surface of a crawl space with a suitable vapor barrier. Wood or laminate subfloors directly on concrete or installed over sleeper construction are not satisfactory for installation.
- Sintered Core by COCOROSA Luxury vinyl can be installed over many wood substrates that are not suitable for fully adhered products, if they are smooth, flat, structurally sound and free of deflection, including particleboard, chipboard, flake board, OSB. Caution: Damage may occur on wood panel subfloors during construction. The suitability of these floors is the responsibility of the installer.
- If the surface of the wood subfloor is not smooth, a 1/4" (6.4mm) underlayment panel should be installed over the subfloor. Any panels selected as an underlayment must meet the following criteria:
- Be dimensionally stable
- Have a smooth, fully sanded face so the graining or texturing will not show through
- Be resistant to both static and impact indentation
- Be free of any surface components that may cause staining such as plastic fillers, marking inks, sealers, etc.
- Be of uniform density, porosity and thickness
- Have a written warranty for suitability and performance from the panel manufacturer or have a history of proven performance.

B/ CONCRETE SUBFLOORS

- Concrete subfloors must be dry, smooth, and free from dust, solvent, paint, wax, grease, oil, asphalt sealing compounds and other extraneous materials. The surface must be hard and dense and free from powder or flaking.
- Surface of the slab should be flat to within 3/16" (4.8 mm) in 10' (3048 mm) and 1/32" (0.8 mm) in 12" (305 mm).
- New concrete slabs must be thoroughly dry (at least six weeks) and completely cured.
- All concrete slabs must be checked for moisture before installing material. Details for moisture testing can be found on our website. The final responsibility for determining if the concrete is dry enough for installation of the flooring lies with the floor covering installer. Sintered Core by COCOROSA Luxury vinyl must never be installed where excessive moisture emissions may exist. In accordance with ASTM F1869 moisture emission from subfloor cannot exceed 8 lbs MVER (moisture vapor emission rate) per 1,000 sq. ft. (92,903 sq.m.) per 24 hours as measured with the calcium chloride test or ASTM F 2170 In Situ Relative Humidity Test not to exceed 85%. COCOROSA Luxury vinyl will not assume responsibility for floor covering failure due to hydrostatic pressure or excessive moisture vapor emission. New concrete slabs must be thoroughly dry (at least six weeks) and completely cured. Although the planks are not susceptible to damage from moisture, excessive subfloor moisture can be a breeding ground for mold, mildew and fungus. All of which can contribute to an unhealthy indoor environment. The Limited Warranties do not cover issues arising from flooding, leaking plumbing or appliances, water entering through sliding glass doors, presence of mold, discoloration from mold or fungi or similar conditions.
- Holes, grooves, expansion joints and other depressions must be filled with a high quality cementitious patching & leveling compound, troweled smooth and feathered even with the surrounding surface.
- Concrete floors with a hydronic radiant heating system are satisfactory, provided the temperature of the floor does not exceed 85°F (29,45oC) at any point. Before installing the flooring, the heating system should be turned on to eliminate residual moisture. COCOROSA Luxury vinyl does not recommend heated floor mats.

C/ EXISTING FLOOR COVERINGS

Sintered Core by COCOROSA Luxury vinyl can also be installed over most existing hard–surface floor coverings

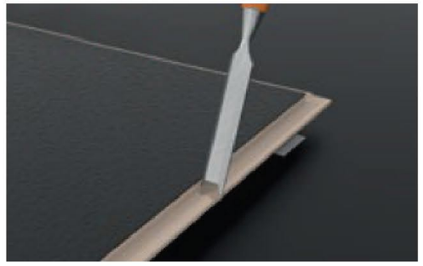
- provided that the existing floor is well bonded and the surface is flat and smooth.
- Ceramic tile unevenness should be made smooth by applying an overlay such as cementitious patching or leveling compound.
- Existing floors should not be heavily cushioned and not exceed one layer in thickness.
- Do not install over carpet.
- Floor should be flat, smooth, dimensionally sound and free from deflection.

INSTALLATION

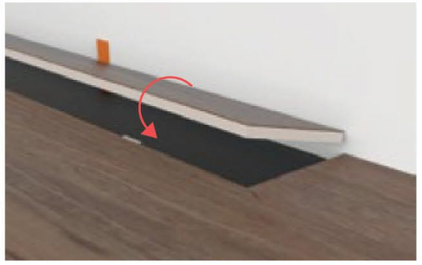
Sintered Core by COCOROSA Luxury vinyl is designed to be installed as a "floating" floor. Do not secure the planks to the subfloor. Always undercut wood doorjambs. Check local building code for metal door jamb. If they cannot be cut, then proper expansion must be maintained around door jamb. Do not install cabinets or kitchen islands on top of Sintered Core by COCOROSA Luxury vinyl. Use care when installing wall moldings and transition strips to not fasten through the product. Sintered Core by COCOROSA Luxury vinyl is a drop and lock product. Please see illustration below on proper install technique.

Special installations - Small panel widths.

Joining at short ends length cut panels. Cut the tongue at the same time you cut the length of the panel and install as shown above. Please note that the smallest width of a panel is 2" at the last row. If it is not, the first-row width must be adjusted. This can easily be calculated when measuring the room with before installation. Cut off the locking element with a chisel, push the planks horizontally together. If necessary, place some spacers between the last panel and the wall to keep the planks together during the curing time of the glue.



STEP 1: Cut off the locking element with a chisel.



STEP 2: Use glue to fix this panel to the others.

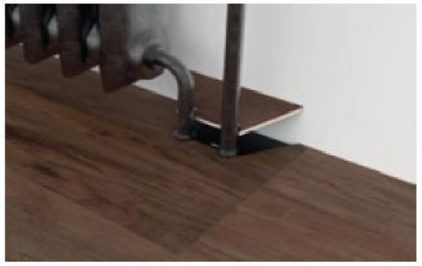
INSTALLATION GUIDE

Radiator pipes, installation at radiators.

Drill the holes 3⁄4" larger than the diameter of the pipes. Cut out the panel (with the thinnest blade possible) as per diagram. Install the plank as per normal. Glue the cut out piece back again.



STEP 1: Drill the holes and cut-out the panel as per diagram.



STEP 2: Glue the cut-out piece back again.

Disassembling

Your floor can very easy be disassembled, which enables replacement during installation and also during use. Separate the whole row by carefully lifting up and slightly knocking just above the joint. Fold up and release the whole long side. Then disassemble the panels by sliding horizontally. (Do not fold up!)



STEP 1: Separate the whole row lifting up and slightly knocking just above the joints.



STEP 2: Disassemble the panels by sliding horizontally.

FINISHING THE JOB

- Protect all exposed edges of Sintered Core by COCOROSA Luxury vinyl by installing wall base and/ or matching moldings. Use caution to prevent the fasteners from securing the planks to the subfloor. Do not allow the floor to become pinched. Considerations for transitions should be made for substrate changes, room to room environment changes, complicated layouts, and subfloor elevation. Caulk along tubs, toilet bowls, etc.
- After 48 hours, damp mop to remove residual surface dirt. Follow appropriate maintenance schedule using a quality rinse free cleaner.

REPAIRS AND REPLACEMENTS OF PLANKS

- Sintered Core by COCOROSA Luxury vinyl is tough and durable, however, if a plank becomes damaged it can be replaced. If the damaged plank is along the perimeter of the room, the easiest technique is to just disconnect the planks until the damaged plank is removed. Replace the material and reassemble the planks. If it is impractical to just disconnect and reassemble the flooring, follow this procedure:
    1. Using a circular saw and or a multi tool saw, cut out and remove the center of the damaged piece, leaving approximately a 1" (25.4mm) strip attached to the surrounding material.
    2. Carefully cut back from the corners of the plank or tile to the inside edge.
    3. Remove the edges by wiggling the cut plank out from the tongue and groove of the surrounding pieces.
    4. Prepare the replacement plank by removing the leading edge of the tongue profile on the long side and the end of the plank. Careful not to damage the decorative surface. Also remove the bottom of the groove on the short end side by cutting on an angle to remove. Once the plank is prepared, install groove into tongue to test the fit. Once you check the fit is correct you are now ready to complete the install.
    5. Position the replacement piece by engaging the groove into the tongue of the adjoining material. "Hinge" the prepared replacement plank into position. Slightly lift prepared side of plank and apply a thin application of special sealer onto the three exposed seams and carefully position plank into place, wipe excess from surface.
    6. Use a hand roller to assist in aligning the edges into position.
    7. Weight the replaced plank for at least 15 minutes until the sealer secures the material.

CAUTIONS AND MISCELLANEOUS

- Furniture should be moved onto the newly installed floor using an appliance hand truck over hardboard runways. Heavy furniture should be equipped with suitable non-staining, wide-bearing casters or protectors. Non-staining felt protectors are recommended for table and chair legs to help prevent scratching.
- Like with all floor coverings, it is best to protect Sintered Core by COCOROSA Luxury vinyl installation from exposure to direct sunlight. A combination of heat and sunlight can cause most home furnishings to fade and discolor. Avoid exposure to direct sunlight for prolonged periods. During peak sunlight hours, the use of blinds or drapes is recommended.
- Oil or petroleum-based products can result in surface staining. Do not track asphalt- driveway sealer or automobile-oil drips onto the Sintered Core by COCOROSA Luxury vinyl.
- Use rugs or mats labeled "non-staining" that provide a manufacturer warranty.

INSTALLATION GUIDE: EASY CLICK



STEP 1: First plank, first row. Place a spacer of 3/8'' (9,525mm) thickness to the left and position the plank against the wall.



STEP 2: Second plank, first row. Place this plank gently and tight to the short end of the first one.



STEP 3: Fold the panel down in a single action movement. Afterwards press down or slightly tap down at the short end just installed till it clicks.



STEP 4: At the end of the first row, put a spacer 3/8'' (9,525mm) to the wall and measure the length of the last plank to fit.



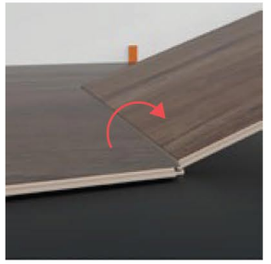
STEP 5: Cut with a jig saw, hand saw, chop saw or guillotine cutter. Then snap the flooring - similar to scoring and snapping drywall.



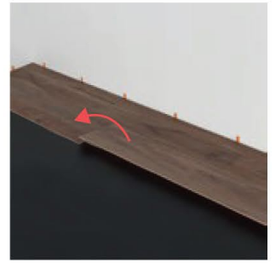
STEP 6: Starting the second row the first plank should be a min length of 10'' (254mm). Put a 3/8 (9,525mm) spacer against the wall and measure the last piece. If it is shorter than 10'' (254mm) a new starter piece should be used. Insert at an angle into the previous row and tap (on the long side) it in using a tapping block till flat.



STEP 7: Minimum distance between short ends of planks in parallel rows should not be less than 6'' (152,4cm).



STEP 8A: Second plank, second row. Place the panel at an angle into the groove of the previous row making sure that the end of the panel is tight/flush to the short end of the previous panel.



STEP 8B: Fold the panel down in a single action movement with a slight press to the left to the short end of the previous panel. Again, using the tapping block tap it against the long end into the previous row.



STEP 8C: The product is properly locked when the two boards are flush across the top. Finish installing this plank tapping it with a tapping block on the long side to ensure secure installation.



STEP 9: After 2-3 rows. Adjust the distance to the front wall by placing spacers 3/8" (9,525mm) on the side walls and the end wall. Once the adjustment is done against the main wall, continue to install till the last row.

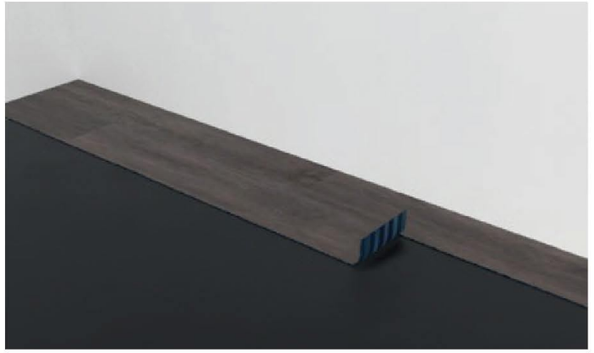


STEP 10: Last row. The Minimum width of the last plank should be NOT LESS than 2" wide. Put a spacer before measuring Cut the panels lengthwise and glue the short ends.



STEP 1: Place a basic or sunheat underlay if you have or not a warm floor system.

INSTALLATION GUIDE: LOOSE LAY



STEP 2: Place the without adhesive trying to fit well with each other so they do not come out. If it happens, substitute another plate that fits better.



STEP 1: The surface on which is installed COCOROSA must be cleaned, dried and equalized. If they have imperfections it should be corrected before starting the process.



STEP 2: The planks can be applied directly on hard surfaces. Place one or two rows on the floor without applying adhesive to see the result and also check if cuts are needed.



STEP 3: Apply glue on the floor.

INSTALLATION GUIDE: GLUE DOWN



STEP 4: Paste the vinyl tiles with care and precision.



STEP 5: Exert gentle pressure on all unions with the help of a roller to ensure proper closure fittings.



STEP 6: Clean excess glue that may have left the joints. Do not use wax or abrasive materials in cleaning.

PRODUCT WARRANTY

GENERAL TERMS AND CONDITIONS FOR COCOROSA FLOORING

The following general terms and conditions apply. If you have questions regarding the warranty information, please contact your retailer or COCOROSA sales representative.

The material must be checked carefully for defects before and during installation and under sufficient lighting. Once installed, COCOROSA Flooring is considered as not defective. Products with visible defects must not be installed under any circumstances. Notify the retailer in writing of such defects within 15 days. After this time has elapsed, no further claims will be accepted. Color and gloss issues resulting from material added to an existing installation at a later date and non-warranty related repairs are excluded from coverage.

COCOROSA flooring provided it is installed and maintained as per the instructions covers any delaminating, loss of original pattern, and color due to fading or wear.

This Warranty applies to COCOROSA Flooring once installed and maintained following our most recent installation and maintenance procedures detailed below. Also, a copy of these procedures is present in each carton of material. For the most up-to-date methods, please visit www.cocorosasurfaces.com.

STEPS FOR MAINTAINING YOUR COCOROSA FLOOR

- Walk off mats must be placed at all exterior entrances to protect Finzzi Flooring from soil, grit, deicers, asphalt sealers, and other contaminants capable of damaging the flooring. Suitable walk off mats should contain both soft and firm fibers to facilitate removal of wet or solid contaminants from shoe soles. An extra set of walk off mats should be available for each entrance so walk off mats can be replaced and cleaned weekly during routine maintenance or more often depending upon site and weather conditions. This will prevent walk off mats from becoming the source of tracked-on contaminants. Walk off mats should be large enough to allow adequate soil removal.
- Avoid exposure to direct sunlight for prolonged periods. During peak sunlight hours, the use of the drapes or blinds is recommended. Prolonged direct sunlight can result in discoloration, and excessive temperatures might cause tile expansion.
- Although Finzzi Flooring is 100% waterproof, it is best practice to clean up spills immediately. Routinely vacuum, sweep and / or dust floors using standard cleaning equipment. DO NOT use treated dust mops. For heavier duty cleaning, use a damp mop with clean water or a neutral pH-based cleaner. DO NOT use harsh cleaners or chemicals on your flooring. Oil and petroleum based products can result in surface staining. DO NOT use abrasive scrubbing tools nor vacuums with a beater bar. DO NOT use electric brooms with hard plastic bottoms without padding.
- When moving heavy furniture or appliances, place a sheet of Masonite or plywood under the piece being moved to distribute the weight and reduce denting or scratching. For light pieces, use a clean blanket or piece of carpet face down under the piece to be moved.

COCOROSA warrants that its products will be free from manufacturing defects for the length of time specified.

COCOROSA warrants that during the period of the Warranty, COCOROSA Flooring is 100% water-proof, and the structural integrity of the floor will not be damaged when exposed to water.

COCOROSA warrants that its flooring will resist stains from all domestic pets, including vomit or urine.

EXCLUSIONS TO THE WARRANTY

- “Seconds” or “off-goods” grade products.
- If, before installation, Finzzi floors are not acclimated to room temperature (between 65°F and 85°F) at job site between 24 and 48 hours, and if, post-installation, not continuously maintained at such temperature, damage incurred will not be covered by your Warranty.
- Open joints of 0.01 inches (0.2mm) or less are not considered a defect under the joint integrity warranty. Joints compromised by improper installation, lack of continuous climate control or obstructions creating pinch points are expressly excluded by this Warranty.
- Conditions or defects caused by improper installation, the use of improper adhesives or seam sealers, inadequate sub-flooring, or improper sub-floor preparation.
- Construction-related damage.
- Flooring that has been subject to abnormal use or conditions or abused in any way.

  “Abnormal use or conditions” includes, but is not limited too, damage from plumbing/appliance leaks, storm or flood; damage from smoke, fire or other casualty events; damage caused by negligence or improper alterations of the original manufactured product. “Abuse” is any use of the flooring that is unreasonable considering the typical and expected uses of COCOROSA flooring in a residential or light commercial environment. The feet of furniture must always be covered with appropriate protective material. Chairs, sofas or furniture with castors must be fitted with soft rubber wheels and have an adequate protective mat or protective castor cups.
- Excludes water damage to furniture, fixtures, walls, subfloors, moldings, trims, underlayment, radiant heating elements, or anything not related to the COCOROSA Flooring. Also, any damage resulting from mold and mildew growth is not covered under this Warranty.
- Any staining resulting from urine, feces or vomit from anything other than a domestic pet is not covered under this Warranty.
- Damage caused by hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water or moisture below the floor.
- Conditions caused by improper use or maintenance, such as:
- Loss of gloss or build-up dulling due to lack of maintenance or improper maintenance.
- Damage resulting from failure to follow floor care instructions as outlined in this Warranty.
- Scruffs, scratches, cuts.
- Damages or discoloration from carpet dyes, fertilizers, or other chemicals.
- Staining from use of mats not labeled non-staining.
- Damage caused by burns, flooding, fires, and other accidents.
- Damage caused by abused (i.e. dragging heavy or sharp objects across the floor without proper protection).
- Damage caused by caster wheels or vacuum cleaner beater bars.
- Failure to support furniture with floor protectors made of non- staining felt or non-pigmented hard plastic. Protectors must be the same diameter of the object and rest at the floor.
- Discoloration from heat or sunlight.
- Variations of color, shade or texture of the floor you purchase from those shown on samples, photographs, or literature.
- Although COCOROSA Flooring is not susceptible to damage from moisture, excessive subfloor damage is an ideal breeding ground for mold, mildew and fungus. This Warranty does not cover discoloration from mold or from flooding, leaking plumbing or appliances, water entering through sliding glass floors or similar conditions.
- Damages or customer’s dissatisfaction caused by improper installation, reduction of gloss from use, problems resulting from excessive moisture, hydrostatic pressure, and alkalis from substrate, when seller’s recommendations are not followed during installation or maintenance.
- Any liability for loss of profits or any other indirect, special or consequential damage.

This Warranty is non-transferable and does not apply to sales of irregular material, or wrong applications. COCOROSA will, repair or replace product that is covered by the Warranty. When replacement of the flooring is made, only new material from the current product range at the time of the claim will be supplied by the distributor or retailer. There will be no other form of compensation.

Definitions for applications in terms of LVT		
RESIDENTIAL	LIGHT COMMERCIAL	COMMERCIAL
Kitchen	Small restaurant	Large restaurant
Dining room	Small retail shop	Large retail, larfe office
Bedroom	Waiting rooms	Hair salon (working area)
Bathroom	Trade booths	School classroom
Recreation rooms, foyers	Small Office	Nurses Station

*Residential use, or household conditions means the daily activities commonly associated with residential use.

*Light commercial is defined as environments which do not have heavy commercial traffic, where the flooring is not exposed to a heavy commercial maintenance schedule and where the interior temperature and humidify can be controlled and maintained.

*Commercial is defined as environments which have heavy commercial traffic.

TEST RESULTS

* Available for SPC Rigid Core Click (4/0.5mm)

Clasification	Test Standard	Result
Reaction to fire	EN ISO 9239-1	B fl – s1
Impact Insulation Class	ASTM E492-09	52
Sound Transmission Class	ASTM E90-09	54
Determination the content of formaldehyde	ISO 16000-3	A+
Performance	**Test Standard**	**Result**
Wear resistance	EN660-1	Group T
Residual indentation after static load	EN436	Pass
Dimensional stability and curling after exposure to heat	EN434	Pass
Flexibility	EN435	Pass
Measurement of dynamic coefficient of friction on dry floor surface	E13893	Pass
Slip resistance	DIN 51130	R10
Resilience to chemicals	EN423	Class 0

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